



WOODTRENDS®



WOODTRENDS WARRANTY

ONE (1) YEAR — INTERIOR PRODUCTS

Sound Seal WoodTrends products are warranted to be free from sagging, warping, and delaminating as a result of defects in materials or factory workmanship for ONE (1) year from the date of substantial completion. This limited warranty is subject to further conditions as outlined below.

Sound Seal WoodTrends products shall be installed in accordance with Sound Seal specifications in effect at the time of installation. Sound Seal is not responsible for defective processing or alterations to the products by others after receipt of shipment. Any additional mounting parts such as lighting or HVAC facilities, shall be suspended separately, or supported securely by the substructure.

Installation of the products shall be carried out where the temperature is between 65 and 75 degrees F with relative humidity levels between 45% RH and 65% RH. These temperatures and humidity levels must be maintained throughout the lifetime of the warranty. It is necessary for the installation area to be enclosed, and for the HVAC systems to be functioning and in continuous operation. Installed product shall not be exposed to abnormal conditions, namely: chemical fumes, vibrations, presence of standing water or moisture coming into direct contact with the panels. If the products are subjected to abnormal conditions, they should be removed immediately and stored in a properly conditioned building until the intended building has returned to a normal condition.

To ensure the products have stabilized to the current building conditions, prior to the installation, the product must be placed in an environmentally stable building location for a minimum of 72 hours. Remove the packaging to allow the product to acclimatize.

This warranty does not extend to variations in color or grain, which are due to natural variations in characteristics of the wood or veneers. Changes in color or fading, resulting from either direct or partial exposure to a light source are a normal occurrence and are not covered under this warranty.

Product must be inspected thoroughly upon delivery to the contractor for quantity accuracy and any visible defects. Shortages and/or defects must be reported to Sound Seal within 48 hours of receiving the shipment. After 48 hours the possibility of submitting a complaint will lapse and any defect or shortage thereafter can be attributed to the contractor.

You must inform Sound Seal of any product failure, such as warping or delaminating, by written notice, within 7 days of first observation of the failure. Subject to confirmation by Sound Seal of such product failure, Sound Seal will deliver to the place of installation new product of the same or similar type and grade, in the amount equal to that which is determined to be defective. Sound Seal will not be liable for removal of defective products, finishing of unfinished products or installation of replacement products.



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